

# OSTRA

## CYBERSECURITY

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### **Mobile Device Management Self-Enrollment - iPhone/iPad**

(Rev. 3/31/2022)

## Before you begin:

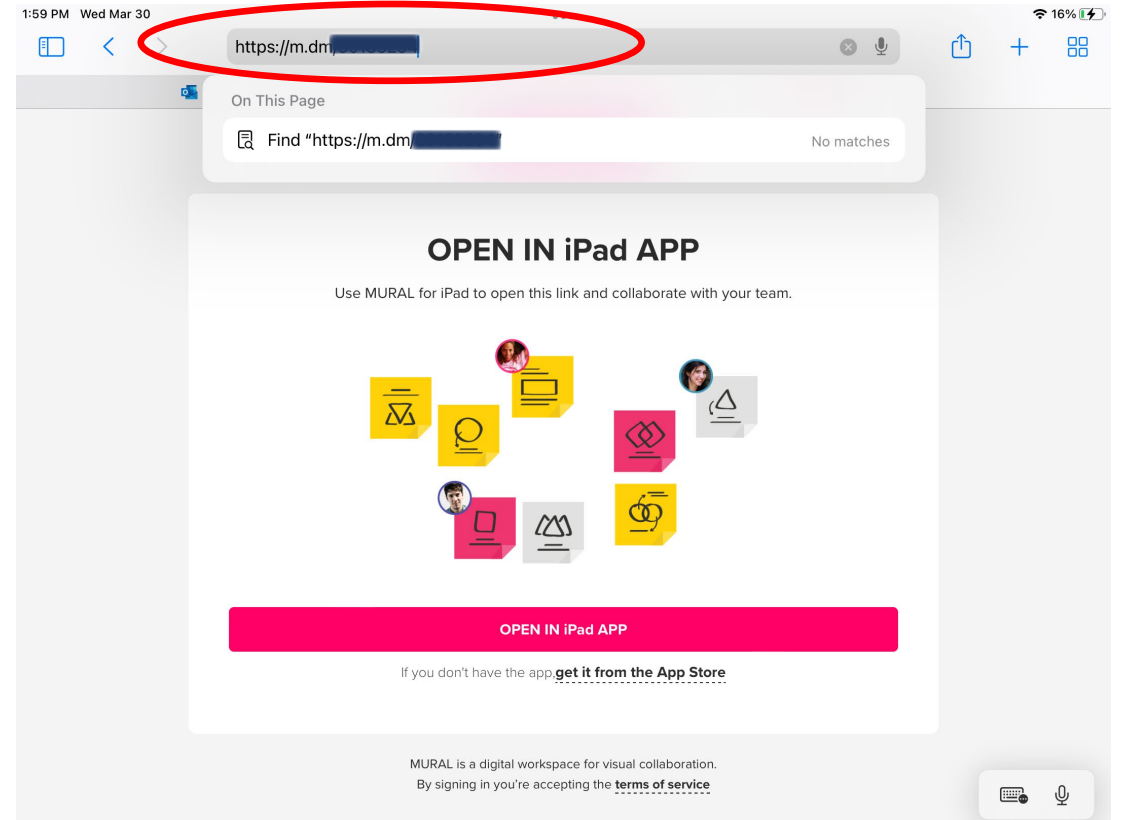
- Know your device passcode.
- Know your Apple ID and password.
- Access the email from MaaS360.



## Step 1:

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- Open the Safari browser on your device and navigate to the URL sent to your email (e.g., <https://m.dm/xxxxxxx>)



## Step 2: Authenticate

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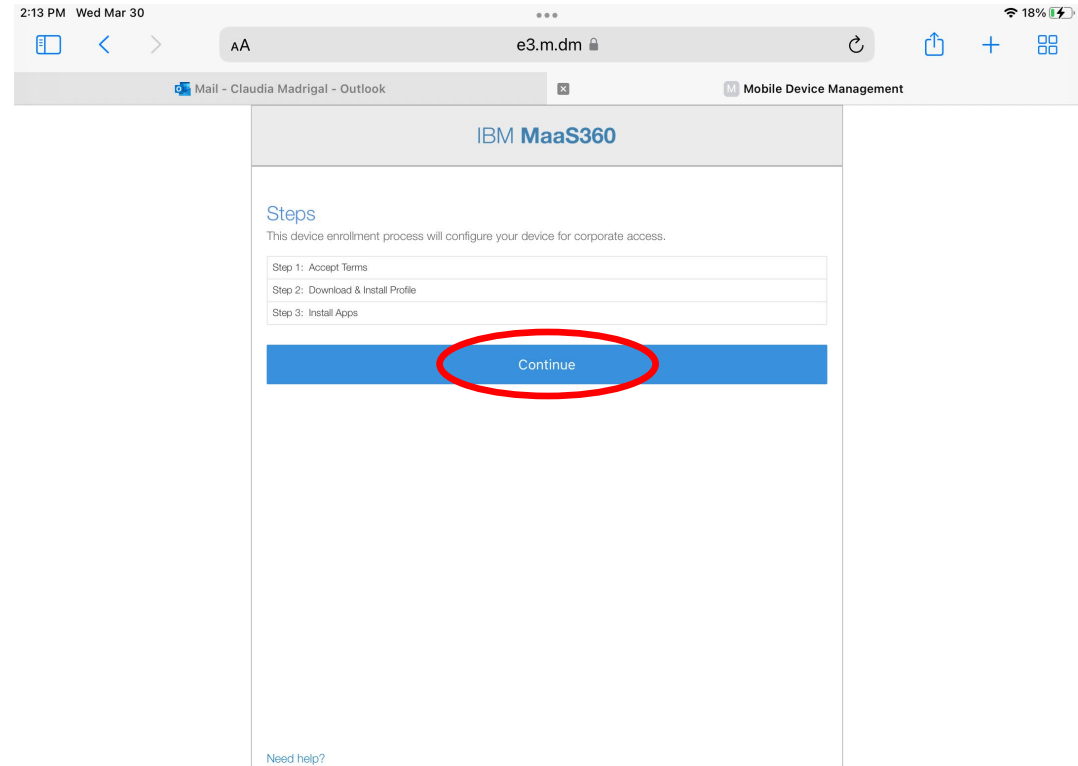
- At the Authenticate prompt, enter the username, domain, and password from the MaaS360 email.
- Click **Continue**.

The screenshot shows a mobile browser interface for the IBM MaaS360 authentication page. The browser's address bar displays 'e3.m.dm'. The page title is 'IBM MaaS360'. Below the title, the heading 'Authenticate' is followed by the instruction 'Provide your corporate credentials.' There are three input fields: 'Username', 'Domain', and 'Password'. The 'Continue' button is a prominent blue bar at the bottom of the form, which is circled in red. At the bottom left of the page, there is a link for 'Forgot Password?' and a 'Need help?' link.

## Step 3: Steps

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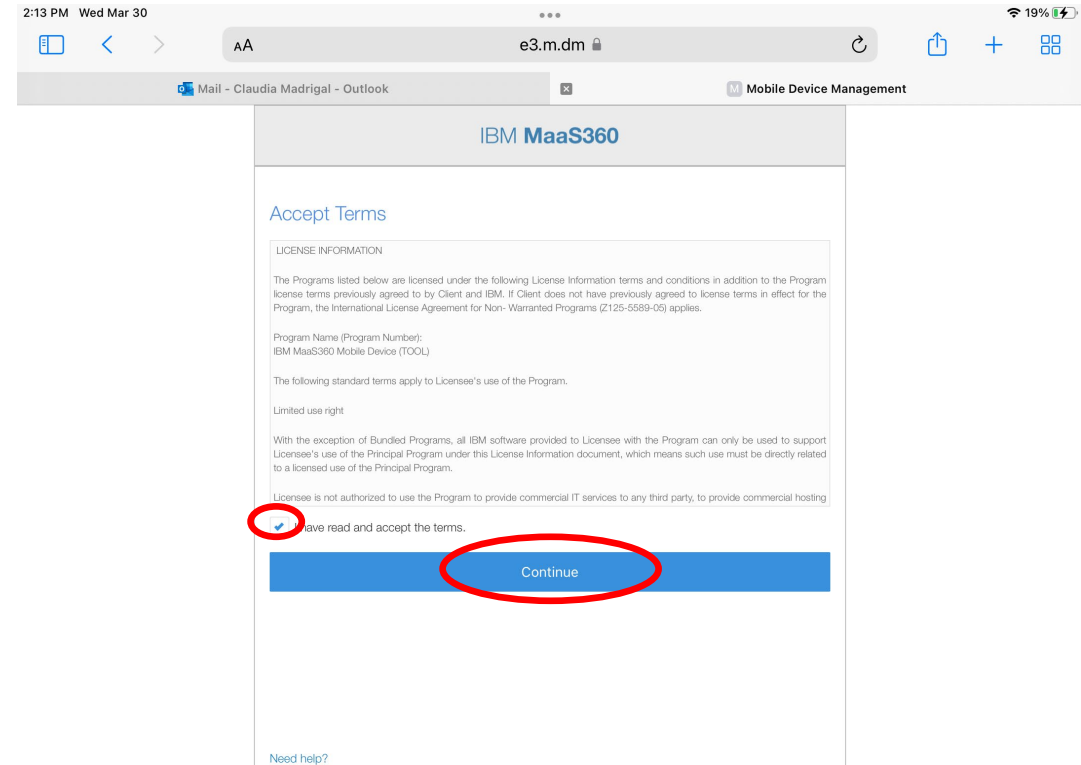
- Click **Continue**.



## Step 4: Accept Terms

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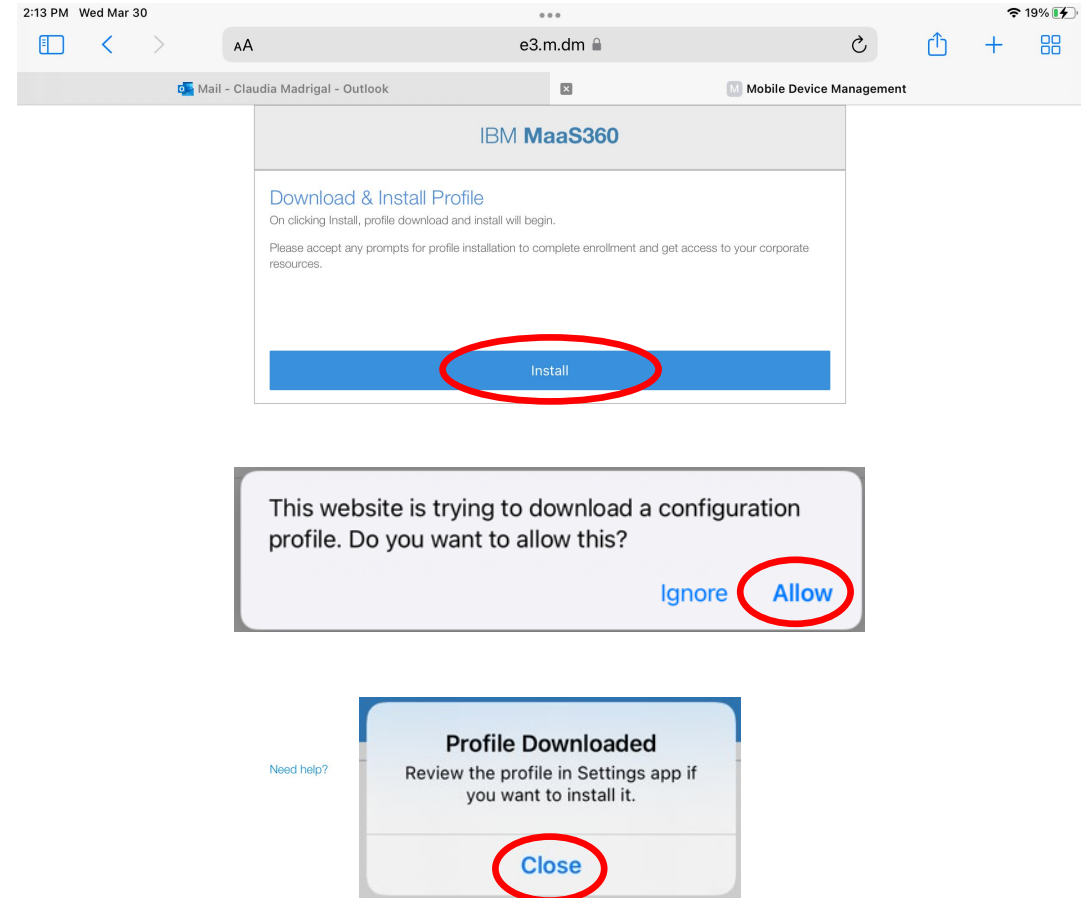
- Check the box to acknowledge and accept the terms.
- Click **Continue**.



## Step 5: Download Profile

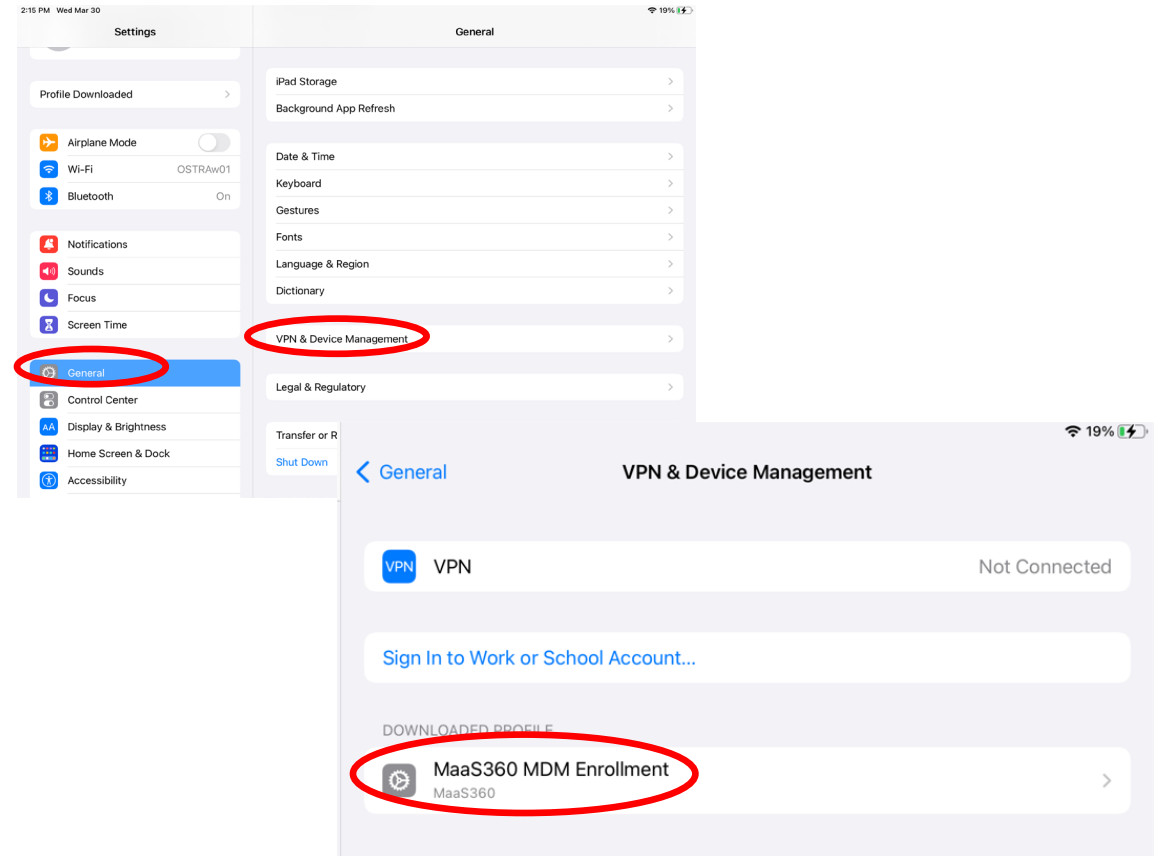
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- Click **Install**.
- If prompted, click **Allow** to allow the download of the profile. Then click **Close** on the Profile Downloaded pop-up.



## Step 6: Access Profile

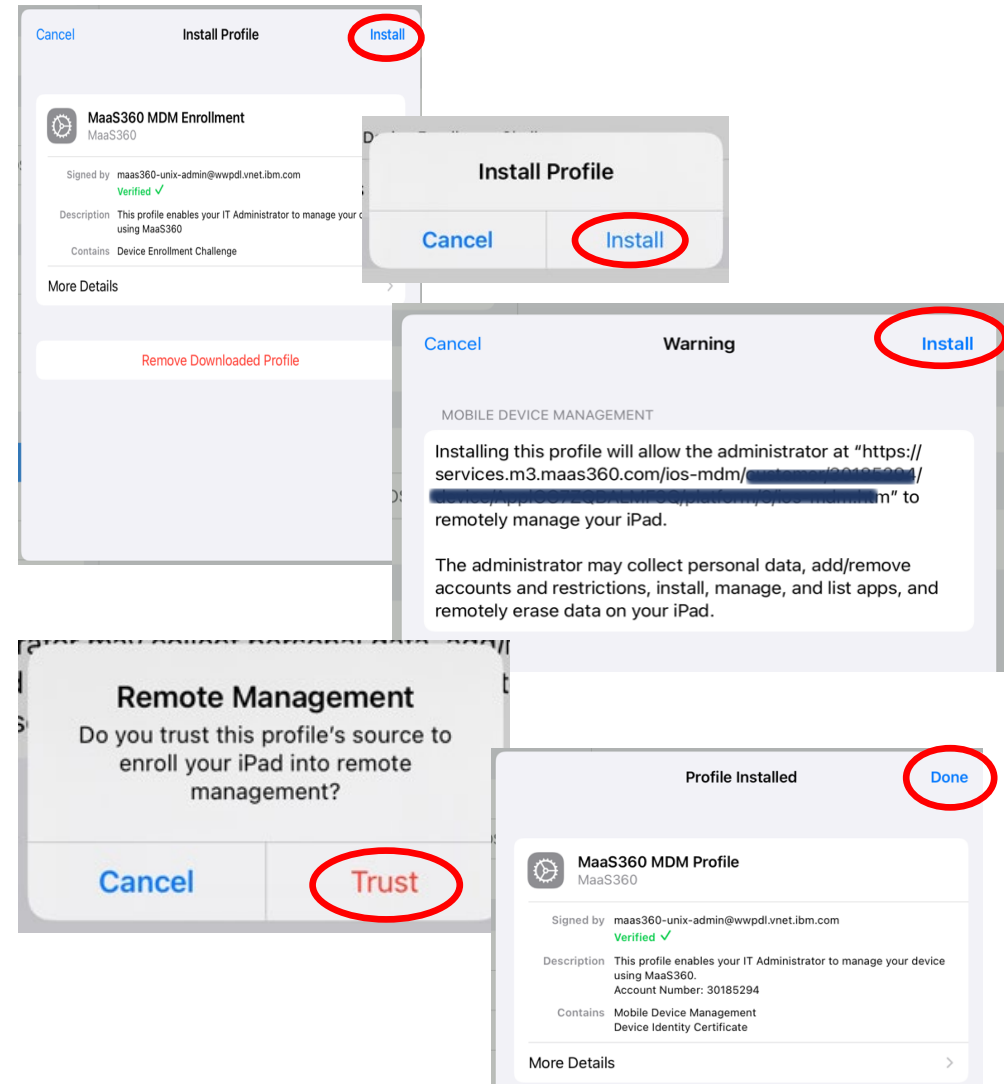
- Go to your device **Settings**.
- Click on **General**, then click **VPN & Device Management**.
- Click on **MaaS360 MDM Enrollment**.





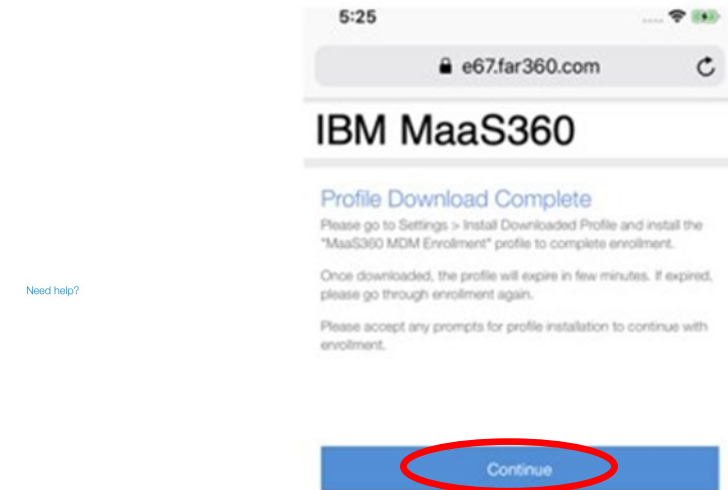
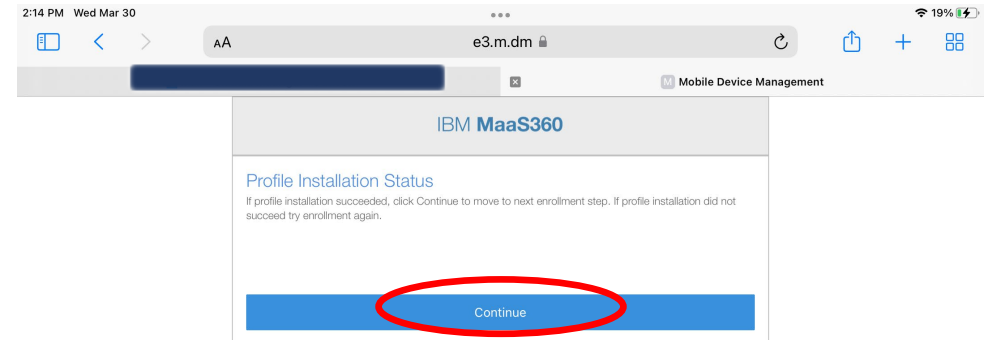
## Step 7: Install Profile

- Click on **Install** at the top right corner.
- Click **Install** again in the pop-up prompt.
- Click **Install** one more time at the warning.
- Click **Trust** at the Remote Management pop-up prompt.
- Click **Done** the top right corner.



## Step 8: Complete Profile Install

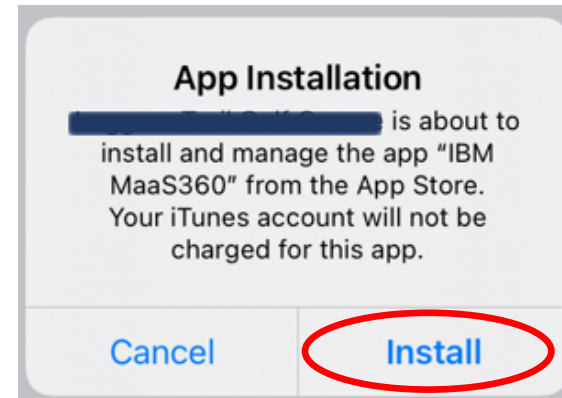
- Return to the Safari browser tab and click **Continue**.



## Step 9: Install Apps

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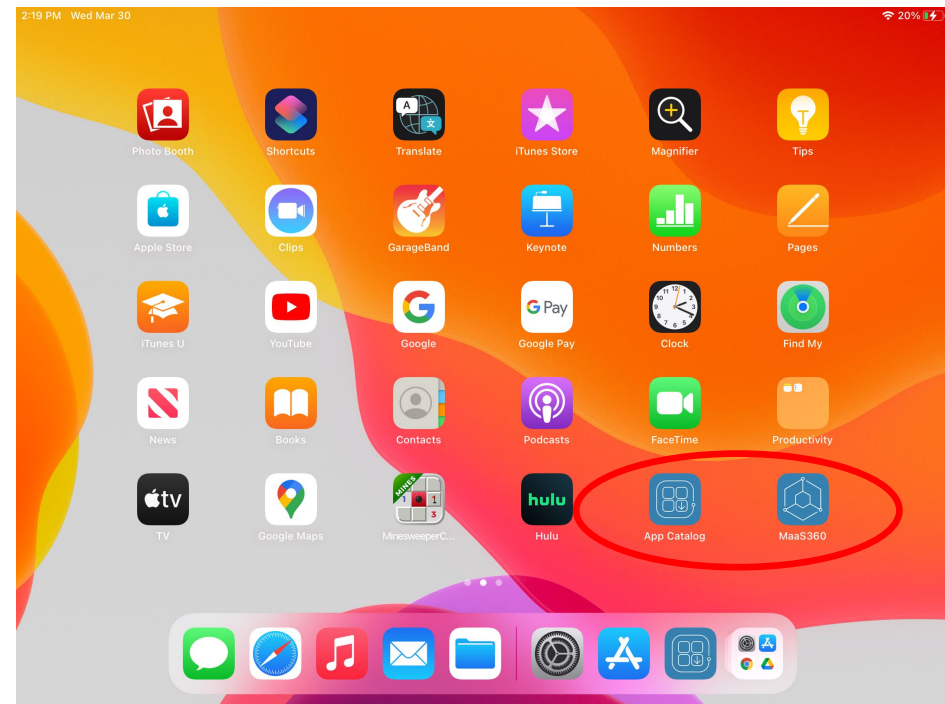
- When prompted to allow App Installation, click on **Install** or **Manage** in each pop-up.



## Step 10: Verify icons

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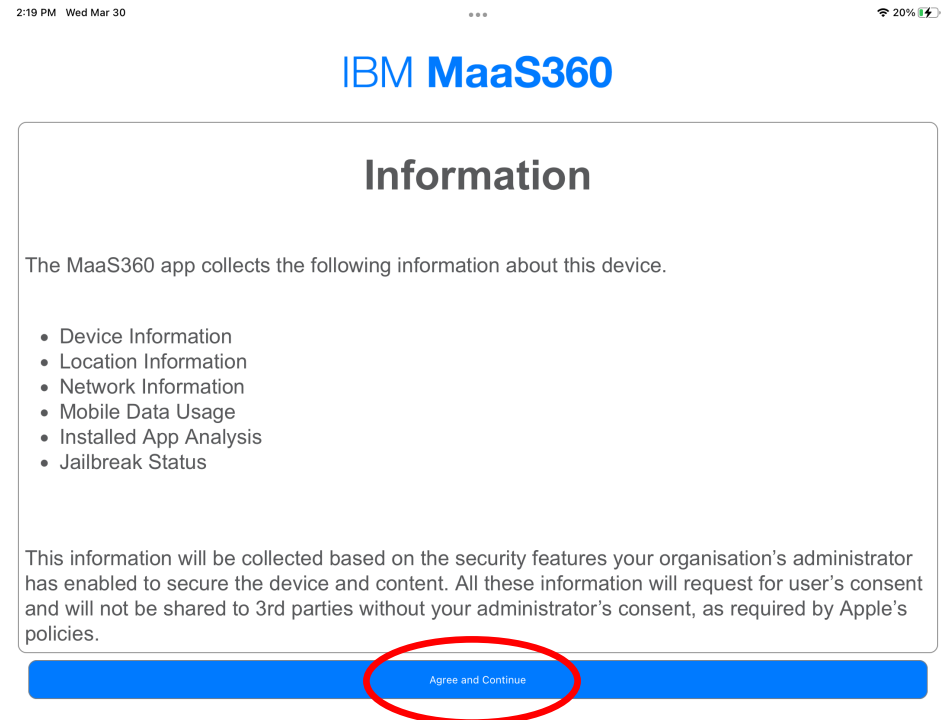
- In your home screen, you should now see the MaaS360 and App Catalog icons.



## Step 11: Accept Terms

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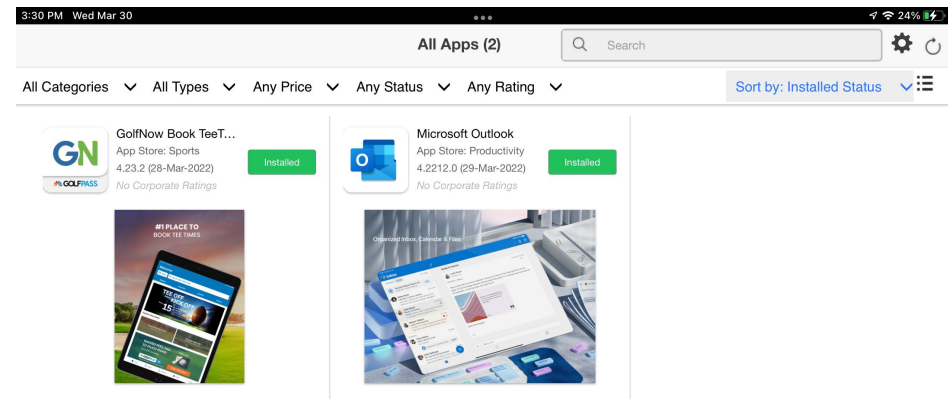
- In the MaaS360 app, click **Agree and Continue**.



## Step 12: Verify Apps

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- In App Catalog, check that all your work apps are listed. It may take several minutes for the status to show as Installed.



# Need help?

Email us at  
[support@ostra.net](mailto:support@ostra.net)